CISCO ANYCONNECT INSTALL DOCUMENT FOR AGENCIES AND VENDORS.

CREATED 10-14-2015

If you need assistance with installation or configuration of the software please contact 615-744-HELP.

The Tennessee Bureau of Invesatigation is changing the way remote users will be accessing the Network. This install document was written for Remote Agencies and vendors to install the NEW Cisco VPN. The install instructions below are for users that use Internet Explorer for their browser.

Please note: Local settings on individual computers may vary and as a result the user may encounter different screens than the ones shown below. Settings such as Internet trusted sites, User Account Control and local user security settings are a few of these. If you experience difficulty during the installation process and are unable to complete the installation, please contact us at 615-744-4357 and leave a detailed message, including your contact information, and somebody will assist you.

Step 1.

Click on the following link: https://tbivpn.tbi.tn.gov/
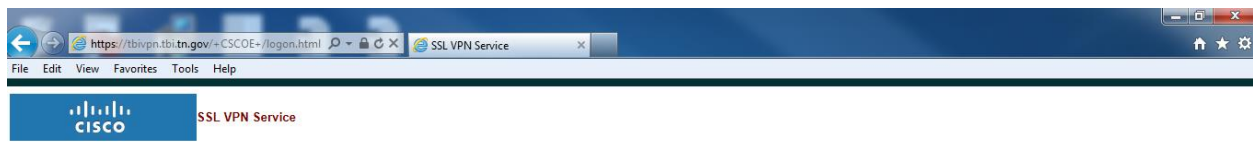
Step 2. The following will be displayed.
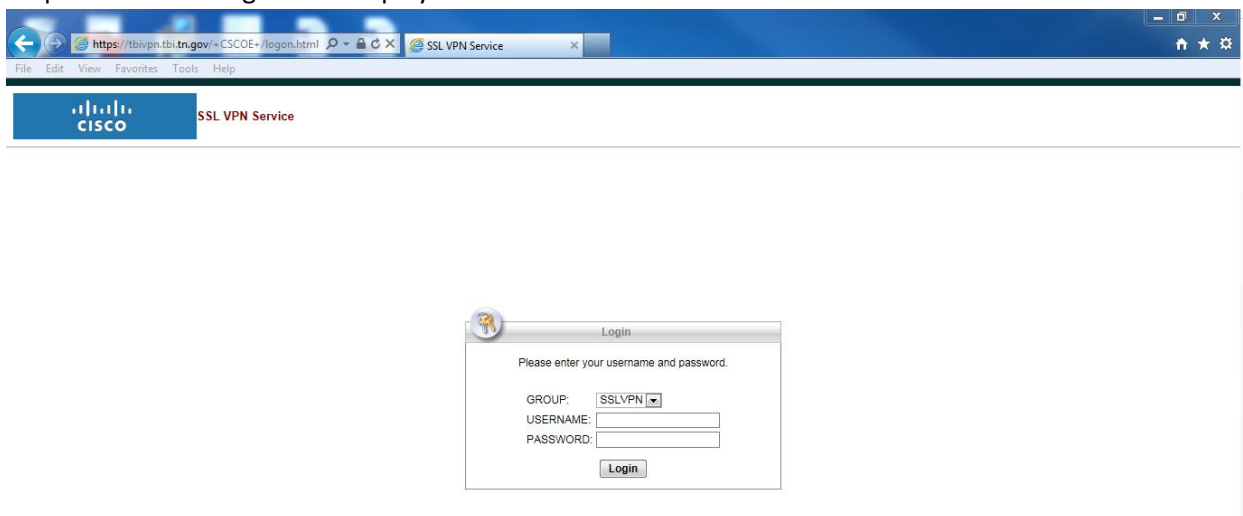
Step 3.

Login with your existing VPN User id and password and Click "Login"

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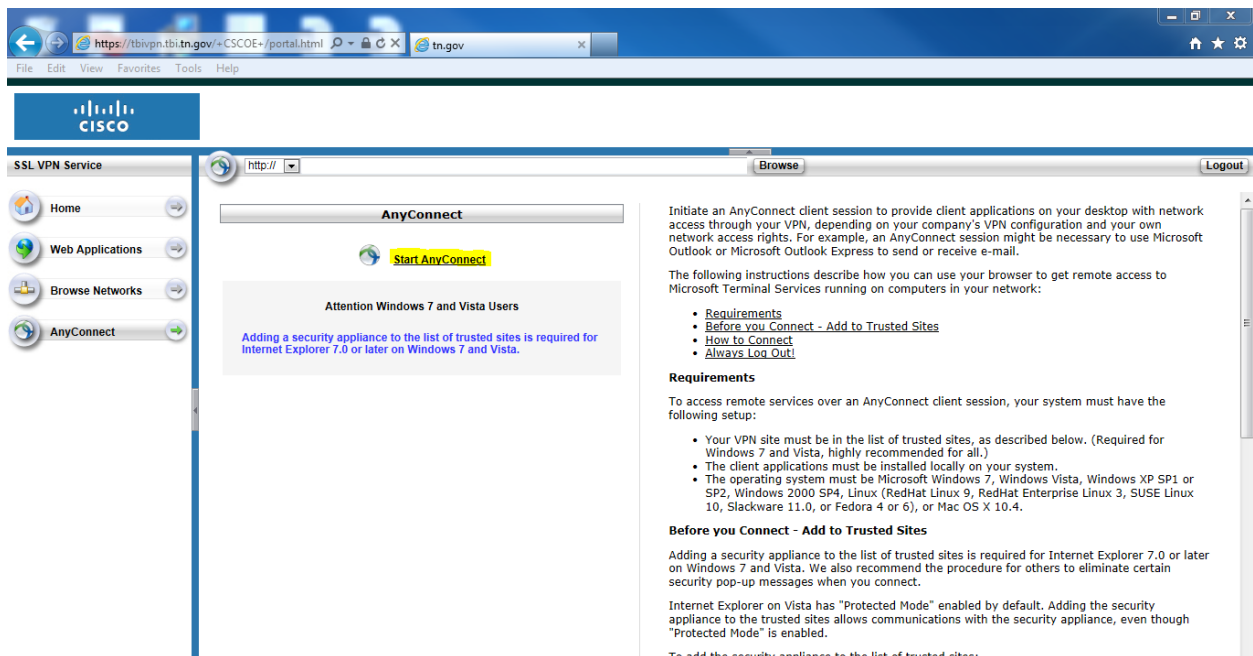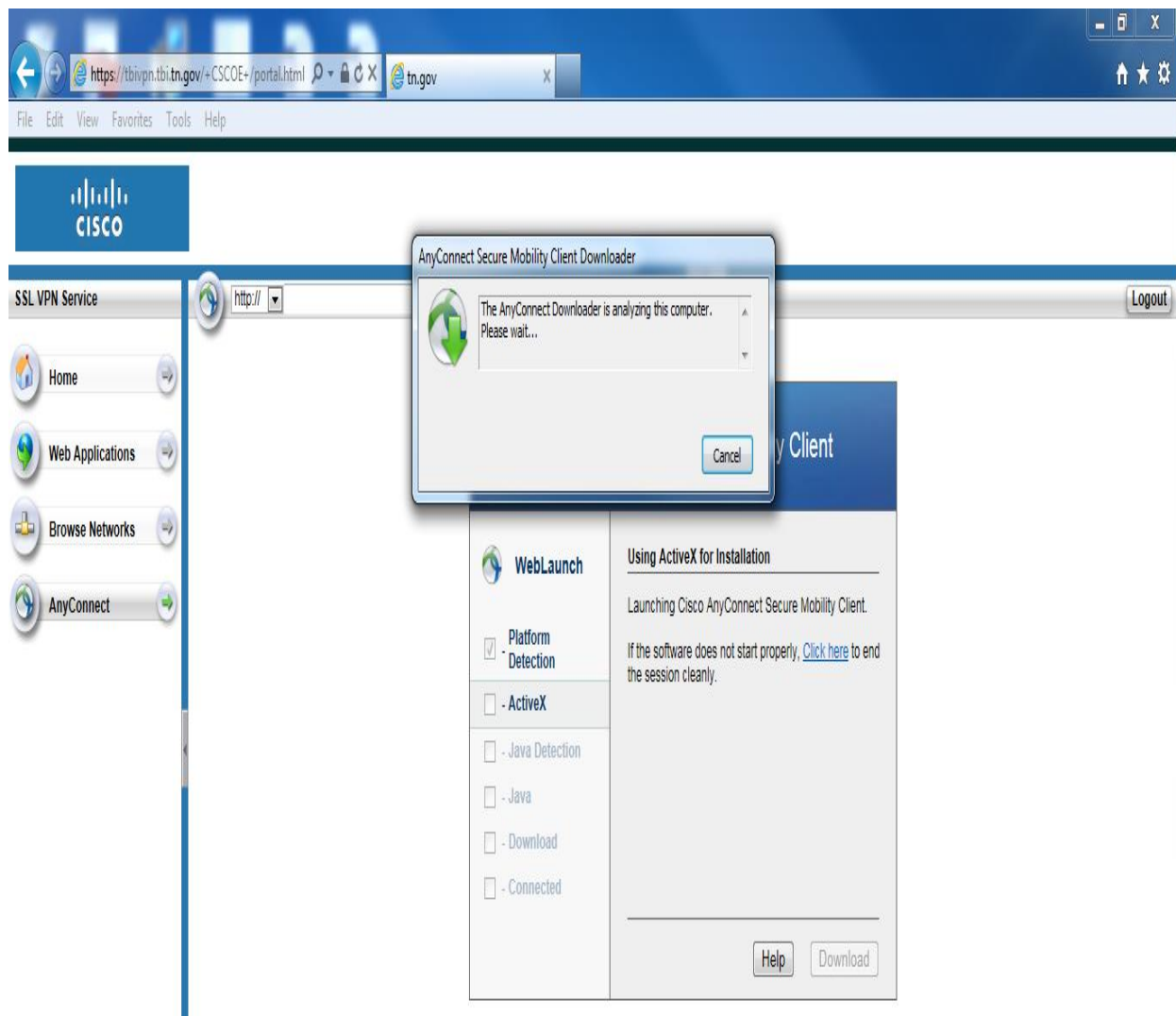
Step 4.

Click on the AnyConnect icon:
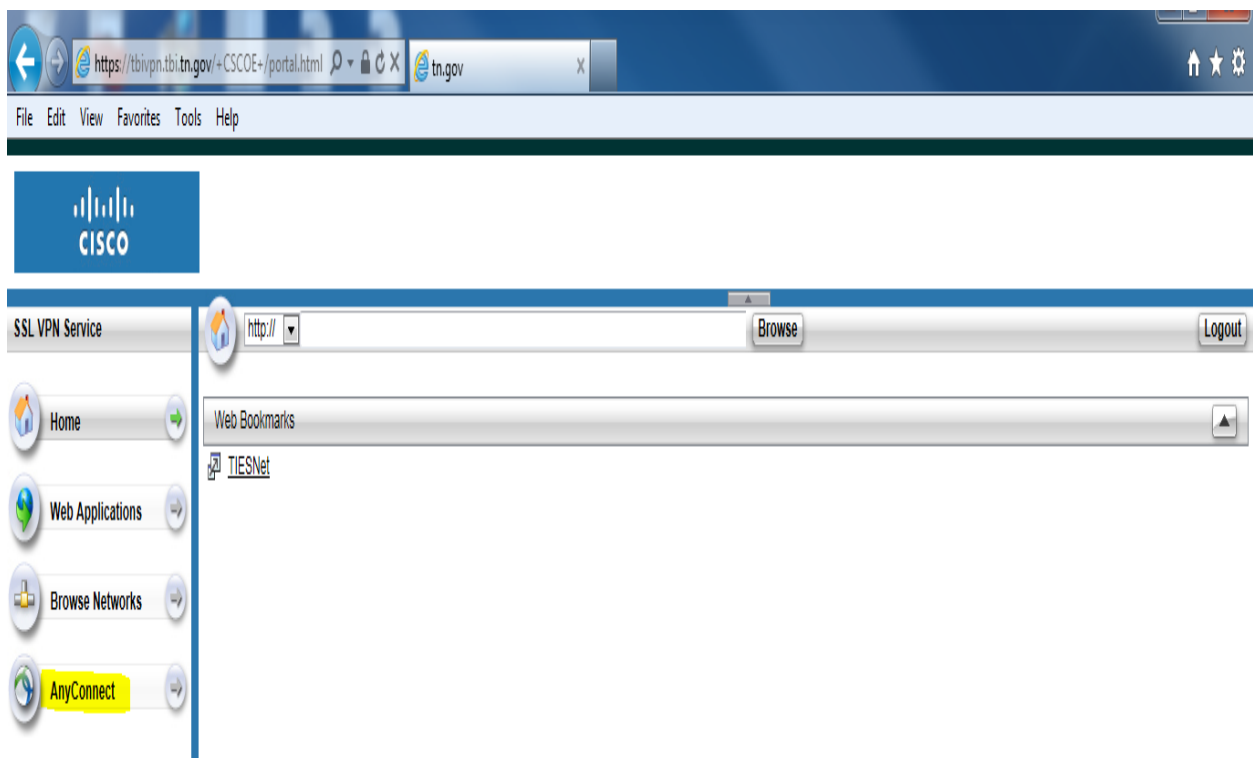
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Step 5. Click on the Start AnyConnect option.
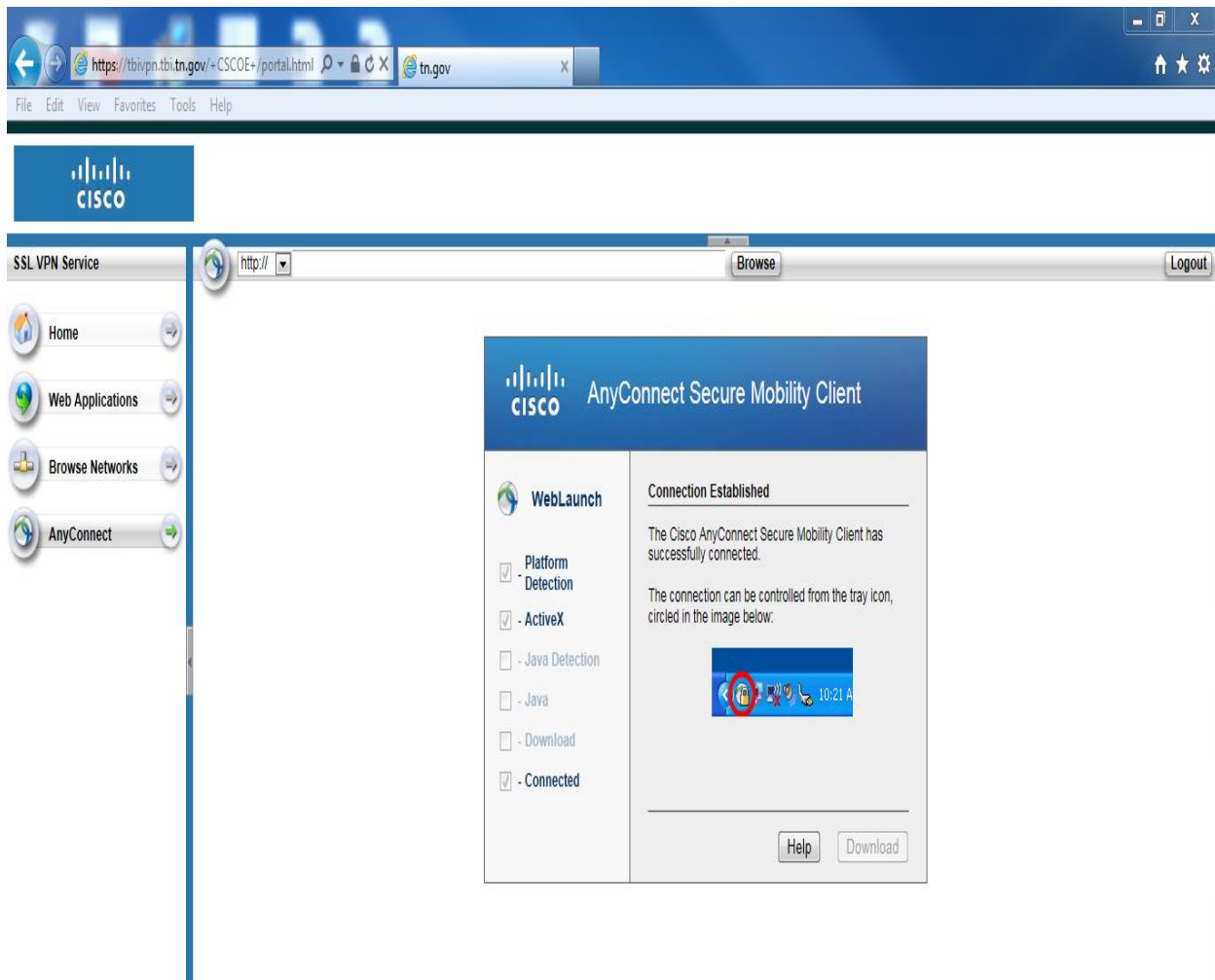

The following install screen will be displayed:

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This will take a few minutes for the install to complete.

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Once the following screen is displayed.

You are connected to the VPN. In the lower right hand corner of the screen you will see a popup message.

You are now connected. Your applications should work normally.

For future connections to the VPN.

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Click on The Start Button > All Programs> Cisco> Cisco AnyConnect Secure Mobility Client and click on

 Cisco AnyConnect Secure Mobility Client.

To disconnect an active session click on the icon in the lower right hand corner of the tool bar or the application window and click on disconnect.

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